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**VIA ECFS** 

March 1, 2010

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW. Washington, DC 20554

Re: EB Docket No. 06-36

ABC Telcom, Inc. Annual Certification

Dear Ms. Dortch:

Attached is the Annual Customer Proprietary Network Information ("CPNI") Compliance Certification for ABC Telcom, Inc.

If there are any questions regarding this certification, please contact me via email to bobbi.vcs@comcast.net or via telephone at (205) 909-3783.

Sincerely,

Bobbi Ferguson

Bobbi Ferguson
Consultant to ABC Telcom, Inc.

Attachment

#### Annual 47 C.F.R. § 64.2009(e) CPNI Certification

#### EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009

Name of company(s) covered by this certification: ABC Telecom, Inc.

Form 499 Filer ID: 827116

I, Frank Mumfrey, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in Section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U. S. Code and may subject it to enforcement action.

Date\_ 3-1-2010

Signed

Frank Mumfrey

Vice President

ABC Telecom, Inc.

Attachments: Accompanying Statement explaining CPNI procedures

## ATTACHMENT A

Annual Customer Proprietary Network Information Compliance Certification EB Docket No. 06-36

ABC Telcom, Inc.

**CPNI OPERATING PROCEDURES** 

## ABC Telcom, Inc.

# **Statement of CPNI Procedures and Compliance**

ABC Telcom, Inc. ("ABC Telcom" or "the Company") does not use or permit access to CPNI to market any telecommunications or non-telecommunications services and has trained its personnel not to use CPNI for marketing purposes. Should the Company elect to use CPNI in future marketing efforts, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

ABC Telcom has put into place processes to safeguard its customers' CPNI from improper use or disclosure by employees and to discover and protect against attempts by third parties to gain unauthorized access to customer CPNI. The Company has written policies that prohibit the improper use or disclosure of CPNI by its employees. Third parties are not given access to CPNI for marketing or any other purposes. However, in the event of inadvertent disclosure, the Company maintains a record of all instances where CPNI was disclosed or provided to third parties, or where third parties where allowed access to CPNI.

ABC TelCom does not disclose CPNI, including call detail, over the telephone or via online access. If it elects to do so in the future, it will follow the applicable rules set forth in 47 CFR Subpart U, including the implementation of authentication procedures that do

not require the use of readily available biographical information or account information and customer notification of account changes.

ABC Telcom does not disclose CPNI in-store.

Company has in place procedures to notify law enforcement in the event of a breach of customers' CPNI and to ensure that customers are not notified of the breach before the time period set forth in the FCC's rules, or, if applicable, when so authorized by law enforcement. Although no breaches have occurred during 2008, the Company has processes in place to maintain records of any breaches discovered and notifications made to the USSS and the FBI, and to customers.

ABC Telcom has not taken any actions against data brokers in the last year.

The Company did not receive any customer complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI in calendar year 2008.

Company has not developed any information with respect to the processes pretexters are using to attempt to access CPNI.